Stay One Step Ahead of Hackers With Visa Threat Intelligence

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Agenda

- Cyber Intelligence Trends
- Payment System Threat Intelligence
- Upcoming Events and Resources
- Q&A
Cyber Intelligence Trends
Making Intel Actionable

Kevin Thompson, Threat Analyst, FireEye
What Is Threat Intelligence?

- Threat Actors
- Threat Sponsors
- Regional Trends
- Malware Families
- Botnets & E-Crime
- Industry Threats
- Financial Threat Actors
- Tactics, Techniques, Procedures
Data vs. Threat Intelligence

Commoditized Feeds: Raw Data

• **Misses the threats that matter.** Commoditized threat intelligence is too broad and out-of-date to protect against surgical attacks.

• **Becomes part of the problem.** Typically leads to voluminous alerts that require additional personnel to identify the true threats from within the noise.

Threat Intelligence

• Threat intelligence curates data sources to create high-fidelity, precise alerts to surgically identify targeted attacks.

• True threat intelligence “right-sizes” the problem with the context and attribution required to prioritize and build response to the threats that represent the greatest risk.
Internal Intel

Why Me?

Getting Access

Context

Keeping Access
Why Me?

Getting Access

Keeping Access
Email vs. Web

- 10 0-days discovered by the FireEye Labs:
  - 7 of them used via drive by download
  - 3 of them used email
- Macros are back
- Retail: ~97% had an email component
- Healthcare: ~97% had an email component
- Finance: ~98% had an email component
Email vs. Web

The diagram shows the percentage of total spear phishing emails sent on different days of the week. The days are ordered from Sunday to Saturday.

- **Sunday**: Approximately 10% of total spear phishing emails
- **Monday**: Approximately 15% of total spear phishing emails
- **Tuesday**: Approximately 20% of total spear phishing emails
- **Wednesday**: Approximately 30% of total spear phishing emails
- **Thursday**: Approximately 25% of total spear phishing emails
- **Friday**: Approximately 20% of total spear phishing emails
- **Saturday**: Approximately 15% of total spear phishing emails

This data suggests that Wednesdays receive the highest percentage of spear phishing emails, followed by Thursdays, Tuesdays, Fridays, Mondays, Sundays, and Saturdays.
Internal Intel

Why Me?

Getting Access

Keeping Access

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Visa Public
Median Days Before Discovery

- 2011: 416 days
- 2012: 243 days
- 2013: 229 days
- 2014: 205 days
- 2015: 146 days
How Compromises Are Detected

47% Internal

53% External
Of all of the compromised machines Mandiant identified in the last two years, only ~50% had malware on them.
New persistence mechanisms

• Hijacking the VPN
  – Attackers targeting VPN immediately after compromise and abandon traditional malware
  – Theft of client-side certificates
  – Exploiting single-factor authentication
Attackers in the cloud

Attackers use Twitter to send instructions to their malicious tools

- Twitter accounts include encoded instructions on where to go next
- Network monitoring shows an end user visiting a twitter account, NOT malware receiving instructions
Isn’t all cyber crime stealing CC #’s?

SEC takes $30m pound of flesh in newswire-hacking scandal

Biz will forfeit its ill-gotten gains from

SUMMARY

1. Defendants perpetrated an international fraudulent scheme by hacking the computer servers of at least two newswire services and stealing, through deception, confidential earnings information for numerous publicly-traded companies from press releases that had not yet been released to the public. Defendants then used that stolen material nonpublic information to trade securities and reap over $100 million in unlawful profits.

2. Over an approximately five-year period, defendants Ivan Turchynov and Oleksander Ieremenko—computer hackers residing in the Ukraine (the “hacker defendants”)—hacked into certain U.S. newswire services and, through deception, stole more than 100,000 press releases for publicly-traded companies before they were issued to the public. Many of the stolen press releases contained information about quarterly and annual earnings data for these companies.
Ransomware Activity by Month 2015
How to Use Strategic Intel

• Going from reactive to proactive
• Building a business case
• Prioritize response
• Anticipate attacker TTP
• Going from threats based to risk based
• What do we need to defend against first?
Payment System Threat Intelligence

Glen Jones, Sr. Director, VISA, Cyber Intelligence and Investigations
Merchant Data Compromises

**Entry**
- Hackers targeting internet-exposed remote access systems as initial intrusion points
- Once in, reconnaissance
- Custom attack scripts and tools to further extend access

**Card data theft**
- Payment card data is extracted with specialized, difficult to detect malware
- Malware is named to appear as legitimate security software in some cases
- Stolen card data is encrypted to avoid detection

**Monetization**
- Payment data is used to commit fraud, often across countries via coordinated criminal activity
- Cards carry a typical value of between US$20–US$60
Point of Sale RAM scraping
## Rise of POS Malware

### Privatized malware

- Kaptoxa (BlackPOS), BlackPOSv2, Alina, Dexter, BrutPOS, Backoff, FindPOS, RawPOS, Poseidon
- Nearly undetectable malware sold on underground markets
- Malware development, customization, deployment

### POS malware functionality

- RAM-scraping
- Keystroke logging
- Command-and-control communication
- Data exfiltration
- Download additional data (tools, scripts)
- Malware kill switch
Transactional Threat Intelligence

Intelligence comes from recognizing fraud patterns, predicting fraud activity
- Cardholders report fraud to their bank
- Banks report fraud to Visa (CPP)
- Visa reports fraud to other banks
- Breach found, stopped

One major limitation:
What if there’s no fraud?
# A new approach to Intel: Visa Threat Intelligence

<table>
<thead>
<tr>
<th><strong>Intelligence briefings</strong></th>
<th>Detailed, curated, current, and expert intelligence to keep your business informed of key payment and cyber threats, what they mean for your business, and how to take action</th>
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<tbody>
<tr>
<td><strong>Indicator feeds</strong></td>
<td>Up-to-date and comprehensive intelligence that can easily be integrated into your security infrastructure to enable immediate identification and remediation of attacks</td>
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<tr>
<td><strong>Community circles</strong></td>
<td>A community-controlled, invite-only platform for company alliances and partnerships to share knowledge on today’s threats and collaborate with peers to better defend against attackers</td>
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Visa Threat Intelligence in Action: Case Study

1. Visa or FireEye staff are involved in an investigation in the field*
   - Malware that was used in the data compromise is discovered and analyzed

2. Visa or FireEye inputs the Indicators of Compromise (IOC’s) and other information into the Visa Threat Intelligence portal
   - The IOC’s highlight suspicious IP addresses, and characteristics of the malware that clients should look for in their own systems

3. Visa Threat Intelligence clients read the bulletin, and download the IOC’s so they can be loaded into their own threat detection systems
   - IOC’s can be downloaded manually through the portal, or programmatically via an optional API

4. The clients’ systems are poised to respond to this latest threat
   - The turnaround time between step 2 through 4 could occur in minutes

* Visa Cyber Intelligence and Investigations
Upcoming Events and Resources

Upcoming Webinars – Training tab on www.visa.com/cisp

Visa Threat Intelligence Webinar Series
- Retail Threats: April 13, 2016
- Hospitality Industry Threats: April 27, 2016
- Financial Intuition Threats: May 11, 2016
- Point of Sale Threats: May 25, 2016

FireEye – FireEye Threat Intelligence Website

Visa Data Security Website – www.visa.com/cisp
- Alerts, Bulletins
- Best Practices, White Papers
- Past Webinar Presentations

Data Security
- Identifying, Mitigating and Preventing Skimming Attacks
  - 13 April 2016, 10 am PST

PCI Security Standards Council Website – www.pcissc.org
- Data Security Standards – PCI DSS, PA-DSS, PTS
- Programs – ASV, ISA, PA-QSA, PFI, PTS, QSA, QIR, PCIP, and P2PE
- Fact Sheets – ATM Security, Mobile Payments Acceptance, Tokenization, Cloud Computing, and many more...